ClearPath™ Services Suite

Pitney Bowes has designed a parcel insurance product specifically for the Ecommerce market. Retailers can insure virtually any parcel and use a slick, web interface to manage the entire claims process. No more manual processes. No more worries.

Features

- Domestic and international parcel insurance

- Web app for automated claims processing

- Insurance for every product (except for money, precious stones, and tickets)

- Insurance for all major shipping carriers

- Insurance for 200+ plus countries

- Increments of $100 for up to $25,000 USD

- Duty & tax is also insurable

- No deductable

Visit us at:
pb.com/ecommerce

Or email us at:
bd-ecommerce@pb.com

ClearPath™ Parcel Insurance

Make your claims management process easier.

An Insurance Product Specifically Designed for Ecommerce.

Pitney Bowes ClearPath™ Parcel Insurance is an easy to integrate shipment insurance solution specifically designed for Internet retailers. This web services based solution provides a fast and simple claims process and minimal ongoing operational costs for nearly any shipment to nearly all destinations via any legitimate carrier. Underwritten by Parcel Insurance Plan (PIP), shipments can be insured in increments of $100 for up to $25,000 USD.

Parcel Insurance Life Cycle:

Purchasing Insurance

Retailer decides which parcels to insure

PB sends weekly file to retailer with customer policies

Retailer sends weekly wire

Retailer collects any premiums from customers (e.g. point of sale)

Parcel Arrival

Scenario 1:
Parcel arrives in good condition

Scenario 2:
Parcel is damaged or doesn't arrive—the consumer contacts the retailer's customer service department, which begins a claim

Claim Processing

Retailer initiates claim request via the PB web app

When claim is filed, PB sends a retailer-branded email to the consumer asking for verification

Consumer confirms or denies claim, and the details are sent to PB

Claims Resolution

PB validates details and pays the retailer the amount insured

Retailer either sends a new parcel or issues a credit!

Pitney Bowes
Ecommerce Solutions

ClearPath™ Services Suite

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Why Pitney Bowes?

Because we've solved it. We've combined SaaS Ecommerce technology with our international delivery network. It's a market-leading solution, from the company with years of Ecommerce shipping experience.

We pioneered Ecommerce shipping technology in the dot-com era. We're experts in running an international postal network. And we've invested millions to bring together our end-to-end global shipping solution.

As one of the most trusted names in Global Ecommerce, we offer the complete package for your parcels.

ClearPath™ Parcel Insurance

Make your claims management process easier.

Pitney Bowes Web App

Our differentiator is our PB claims management web app, specifically designed for the retail Ecommerce community. The app provides a slick interface (see image below) for retail customer service departments that automates the entire claims management process, resulting in a much faster settlement to the end consumer. It's never been easier to give your customers greater confidence in parcel delivery.

Policy Claim Management

Enter policy ID

Policy ID: IPPOL0000201 [Search]

Policy ID	IPPOL0000201
User ID	owner03
Insured Value	US$100.00
Premium Value	US$1.23
Date	
Status	
Carrier	
Tracking	

Name	John Doe
Phone	1-408-111-2222
Email	test@test.com
Address	1 Street
	Los Angeles, CA, 90210

Create Claim

Claim Value: [ ]
Tracking #: 123456789
Reason: ○ Damaged   ○ Lost

[Submit] [Cancel]

Create Cl...

Claim ID		Status	Actions
IPCLM000...		VOID	
IPCLM000...		CREATED	

Pitney Bowes
Ecommerce Solutions