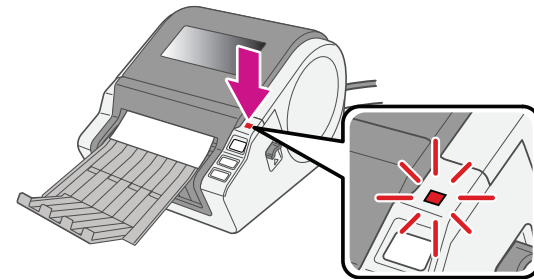


# Windows 7 Printing Issue on QL-1050

Some Windows 7 users may experience an issue while printing shipping labels on the QL-1050. If you see a red light on your printer, follow these steps to address the issue.

## If you see a red light on your label printer:

- 1 Press the power button on the front of your printer to turn it off. Wait five seconds and press the power button again to turn it back on.
- 2 Go to your Windows control panel > **Devices and Printers**.
- 3 In the control panel you'll see your installed printers. Right-click on the **Brother QL-1050 LE** and select **Printing Preferences**.
- 4 From the **Printing Preferences** menu, select the **Page Setting** tab and set the **Width** to 4" x 6" from the list of options. Select **OK** to accept this setting.



If after taking these steps you're still experiencing a problem, refer to Operator Guide Support.